SECRETARY OF STATE'S ANNUAL VERIFICATION REPORT

flue June 36 - (Corporations must file by this date to avoid bad standing status) CAUTION READ CAREFULLY . Make check payable to Kentucky State Treasurer .. Mail both annual report form and check to BOB BABBAGE, SECRETARY OF STATE, P. O. BOX 1150, FRANKFORT, KY 40602-1150 (502-564-2848) DUE: June 36, 1992 FILING FEE: 15.00 RECORD . 153640 (!) EXACT CORPORATE NAME AND PRINCIPAL OFFICE ADDRESS: INSURANCE OFFICE UF AMERICA. INC.. INSURANCE (3) STATE OF INCORPORATION: SERVICES CALIFORNIA 22481 ASPAN EL TURU. CA. 92630-1630 026557 (4) DATE OF INCORPORATION OR (2) CORRECTED PRINCIPAL OFFICE ADDRESS **CERTIFICATE OF AUTHORITY:** 02-09-81 (5) REGISTERED AGENT AND REGISTERED ADDRESS: C. T. CORP. SYS. A corporation may change its registered office or registered agent KY. HOME LIFE BLDG.. RM. 1102 by filing a statement of change form per KRS 271B.5-020 (profit) LOUISVILLE. KY. 40202 and KRS 273.184 tagarage from those wallable by checking the request block below of wilting to the Secretary of State's office. YES, PLEASA FERD TO MISSON PLEASE TYPE OR PRINT (The annual report will not be accepted for filing if this section is not completed.) List below names and husiness address of the corporation's directors and principal officers. If necessary attach a continuation sheet, (If you are the only officer, give your name and address and denote sole officer.) PRESIDENT Michael D Thompson, Director 22481 Aspan Street, Lake Forest CA 92630 VICE PRESIDENT GEORGE A. LIWITE 224XI Aspan Street, Lake Forest CA 931030 SECRETARY Lester F. Sonntag 22431 Aspan Street, Lake Forest CA 921630 TREASURER RON Daurden, Director 22481 Aspan Street, Lake Foret CA 92630 OTHER Lawrence K. Dodge Director 2248/ Aspan Street, Lake Forest CA 92630

I VERIFY THAT THE RECORDS OF THE SECRETARY OF STATE ARE TRUE AND CORRECT AND I AM AUTHORIZED TO SIGN THIS REPORT (ALL CORPORATIONS MUST SIGN ON AUTHORIZED SIGNATURE LINE).

· AUTHORIZED SIGNATURE JESTUMEY TITLE SECRETARY PHONE (7/4/380-1500 x 2222

PROFESSIONAL SERVICE CORPORATIONS ONLY - KRS 274.105 Requires the names and addresses of all shareholders in addition to the directors and principal officers

Pursuant to KRS 274 105, I the undersigned, being President of the KRS Chapter 274 corporation, a professional service corporation, do hereby certify that all of the shareholders of the said corporation, not less than one half of the directors, and all officers other than secretary and treasurer, are duly qualified as provided in Chapter 274. (Please use the lines above or attach continuation sheet.)

PRESIDENT'S SIGNATURE

January 27, 1992 - Revised

INSURANCE OFFICE OF AMERICA, INC., INSURANCE SERVICES OFFICERS AND DIRECTORS

OFFICERS

NAME	ADDRESS	mre	DATE
Lawrence K. Dodge	55 Monarch Bay Drive Monarch Beach, CA 92677	Chairman of the Board	07/08/77
John K. Baldwin	119 Spinnaker Court Del Mar, CA 92014	Vice Chairman of the Board	01/08/80
Michael D. Thompson	1732 Courtney Avenue Los Angeles, CA 90046	President and Chief Operating Officer	10/08/79
Ron Dearders	15 Copps Hill Laguna Niguel, CA 92677	Senior Vice President, Chief Financial Officer, Treasurer, Assistant Secretary	02/15/82
George A. Laurie	22933 Galaxy El Toro, CA 92630	Senior Vice President (Claims, Data Processing, Human Resources & Tracking Services) Assistant Secretary	04/21/87
Laster F. Sonntag	24001 Muirlands, #243 El Toro, CA 92630	Vice President (Administration), Secretary	07/32/77
David A. Skerda	21 Dover Place Laguna Niguel, CA 92677	Vice President (Sales)	10/10/85
John F. Marion	706 Stoney Brook Road Sagamore Hills, OH 44067	Regional V.P. (Sales & Marketing)	06/01/91
Bettye R. Griffith	3500 West Manchester, #8 Inglewood, CA 90305	Vice President (Internal Audit)	02/14/84
Sandy Callender	29 Aloysia Rencho Santa Margarita, CA 92688	Vice President (Data Processing)	01/01/89
Diane MyLymuk	28322 Driza Mission Viejo, CA 92692	Vice President (Client Services)	04/16/90
Kathy McClister	24142 Kathy Avenue El Toro, CA 92630	Assistant Vice President (Human Resources)	07/01/90
Ron L. Shade	26194 Hillsford Place El Toro, CA 92630	Assistant Vice President (Accounting) Controller	01/12/88
DIRECTORS			
Lewrence K. Dodge	55 Monarch Bay Drive Monarch Beach, CA 92677	Director	07/08/77
John K. Beldwin	119 Spinnaker Court Del Mar, CA 92014	Director	01/08/60
Michael D. Thompson	1732 Courtney Avenue Los Angeles, CA 90046	Director	01/29/86
Flon Dearden	15 Copps Hill Leguna Niguel, CA 92677	Director	01/29/86

Business address & till above is a 22481 Aspan Street Luke Forest CA 921638