PARP

Commonwealth of Kentucky Trey Grayson, Secretary of State

0664004 Trey Grayson Secretary of State Received and Filed

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Trey Grayson Secretary of State P. O. Box 1150 Frankfort, KY 40602-1150 (502) 564-3490 http://www.sos.ky.gov

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ARP

Company: CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

Company ID: 0664004 State of origin: Ohio

Formation date: 5/8/2007 12:00:00 AM Date filed: 3/31/2010 11:04:28 AM

Fee: \$15.00

Principal Office

201 EAST FOURTH STREET CINCINNATI, OH 45202

Registered Agent Name/Address

C T CORPORATION SYSTEM 4169 WESTPORT RD. LOUISVILLE, KY 40207

Current Officers

Assistant Treasurer	Bryan C Wheatley	201 East Fourth Street, Cincinnati, OH 45202
President	Andrea J Ayers	201 East Fourth Street, Cincinnati, OH 45202
Secretary	Tammy L Rohrer	201 East Fourth Street, Cincinnati, OH 45202
Treasurer	David R Wiedwald	201 East Fourth Street, Cincinnati, OH 45202
Vice President	Andre S Valentine	201 East Fourth Street, Cincinnati, OH 45202

Directors

Director	David F Dougherty	201 East Fourth Street, Cincinnati, OH 45202
Director	Earl C Shanks	201 East Fourth Street, Cincinnati, OH 45202

Signatures

SignatureBryan C WheatleyTitleAssistant Treasurer