LARP

Commonwealth of Kentucky Trey Grayson, Secretary of State

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Trey Grayson Secretary of State P. O. Box 1150 Frankfort, KY 40602-1150 (502) 564-3490 http://www.sos.ky.gov

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Company: WEST CUSTOMER MANAGEMENT GROUP, LLC

Company ID: 0708510 State of origin: Delaware

Formation date: 7/1/2008 12:00:00 AM date filed: 6/1/2009 3:07:51 PM

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Principal Office

2711 CENTERVILLE ROAD SUITE 400 WILMINGTON, DE 19808

Registered Agent Name/Address

CSC-LAWYERS INCORPORATING SERVICE COMPANY 421 W. MAIN STREET FRANKFORT, KY 4601

Members/Managers

Member WEST CORPORATION 11808 MIRACLE HILLS DRIVE, OMAHA, NE 68154

Signatures

Signature PAUL M MENDLIK TITLE TREASURER