KENTUCKY SECRETARY OF STATE P.O.BOX 718 FRANKFORT, KY 40602



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Certificate of Revocation

I, Trey Grayson, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

CTI COLLECTION TRAINING INSTITUTE, LLC

did not file its 2010 annual report within sixty days after it was due. Accordingly, the Secretary of State revoked the limited liability company's authority to transact business in Kentucky on November 2, 2010.

IMPORTANT NOTICE

NATIONAL REGISTERED AGENTS, INC. 400 WEST MARKET STREET SUITE 1800 LOUISVILLE KY 40202



Trey Grayson Secretary of State