

Organization ID # 1199147  
State of origin KY  
Filing fee \$130.00

Commonwealth of Kentucky  
Michael G. Adams, Secretary of State

1199147.06

bmarkey  
LRPF

Michael G. Adams  
Kentucky Secretary of State  
Received and Filed:  
9/9/2024 9:25 AM  
Fee Receipt: \$130.00

Michael G. Adams  
Secretary of State  
P. O. Box 718  
Frankfort, KY 40602-0718  
(502) 564-3490  
<http://www.sos.ky.gov>

**Reinstatement Application and  
Reinstatement Annual Report**  
For the years 2023 through 2024

**Exact limited liability company name and principal office address**

BETTER CUSTOMER EXPERIENCE LLC  
212 N. 2ND ST. STE 100  
RICHMOND KY 40475

The principal office address and registered agent name/office address cannot be changed on this form. When reinstating, you cannot modify the addresses until the reinstatement is filed. Once the reinstatement is filed, the statement of change can be filed online at <https://web.sos.ky.gov/bussearchnprofile/search.aspx> or can be downloaded from our website.

**Registered Agent and Registered Office Address**

Northwest Registered Agent, LLC  
212 N. 2nd St. STE 100  
Richmond, KY 40475

If the above company is included in a parent company's Kentucky tax return as a disregarded company's information here (optional):

FEIN: \_\_\_\_\_ Name: \_\_\_\_\_

**Members** - List the name And address of the limited liability company's members. If not specified, addresses default to the LLC's principal office address.. Member-managed LLCs are not required to list their members.

The above entity was administratively dissolved on October 4, 2023 because the entity did not file its annual report for the year 2023. The undersigned states that the grounds for dissolution either did not exist or have been eliminated, and the entity's name satisfies the requirements of KRS 275.295. Enclosed is a check in the amount of \$130.00, payable to Kentucky State Treasurer.

Under penalty of perjury, the below signed hereby authorizes the Kentucky Department of Revenue to release any applicable tax information pertaining to Better Customer Experience LLC to the Secretary of State, as required for reinstatement pursuant to KRS 271B.14-220.

If not an officer of said entity, please provide a Declaration of Power of Attorney with the Reinstatement Application.

X Charles Jackson  
Signature of member Or manager (Required)

Owner  
Title (Required)

9/9/2024  
Date (Required)



**KENTUCKY DEPARTMENT OF REVENUE**  
**DIVISION OF CORPORATION TAX**  
501 HIGH STREET, STATION 52  
FRANKFORT, KENTUCKY 40601-2103

Website: [www.revenue.ky.gov](http://www.revenue.ky.gov)

**Better Customer Experience LLC**  
**212 N. 2nd St. STE 100**  
**Richmond KY, 40475**

Notice Date: September 9, 2024  
KY SoS Org. ID: 1199147

**RE:** *Letter of Good Standing Request - Approved*

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**SUMMARY** You requested a letter of good standing, and your entity is in **good standing** with the Department of Revenue.

**OUR DETERMINATION** We verified the following information.

1. You are registered with the Department of Revenue.
2. An authorized person requested this letter.
3. You filed income and LLE tax returns as required, or you are exempt from filing.
4. You have no outstanding tax assessments with the Division of Collections or have a valid pay agreement in place.

This notice will remain current for 30 days from the notice date above.

**WHAT YOU NEED TO DO**

1. **If you are attempting to reinstate your entity**, please provide a copy of this letter to the Kentucky Secretary of State within 30 days of the notice date above.
2. **If you are a for-profit corporation**, you will also need to provide the Secretary of State a letter of good standing from the Division of Unemployment Insurance. Their telephone number is 502-564-6835.
3. **If you are a non-profit entity**, please remember to file a copy of your tax returns with the Kentucky Attorney General. The charity filing requirements website is: <http://ag.ky.gov/family/consumerprotection/charity/Pages/registration.aspx>.

**AGENT  
INFORMATION**

If you have any questions regarding this notice, please contact me. Thank you.

Agent: Louis REV4836, Taxpayer Services Specialist I  
Email: [louis.szemethy@ky.gov](mailto:louis.szemethy@ky.gov)  
Direct: 502-564-2057