PARP

Commonwealth of Kentucky Trey Grayson, Secretary of State

0633252 Trey Grayson Secretary of State Received and Filed

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Trey Grayson Secretary of State P. O. Box 1150 Frankfort, KY 40602-1150 (502) 564-3490 http://www.sos.ky.gov

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ARP

Company: CUSTOMER SUPPORT CENTER, INC.

Company ID: 0633252 State of origin: Delaware

Formation date: 2/28/2006 12:00:00 AM Date filed: 6/21/2010 2:59:39 AM

Fee: \$15.00

Principal Office

3000 LAKESIDE DRIVE

SUITE 200N

BANNOCKLOURN, IL 60015

Registered Agent Name/Address

C T CORPORATION SYSTEM

306 W MAIN ST SUITE 512

FRANKFORT, KY 40601

Current Officers

President DIANE COOPER 300E JOHN CARPENTER FREEWAY, IRVING, TX 75062

Assistant Secretary ANN JERGE 201 MERRITT 7, NORWALK, CT 06851

Secretary JOSEPH CISUTLLI 300E JOHN CARPENTER FREEWAY, IRVING, TX 75062 Vice President JOSEPH CISUTLLI 300E JOHN CARPENTER FREEWAY, IRVING, TX 75062

Vice President MATTHEW SUSSER 10 RIVERVIEW DRIVE, DANBURY, CT 06810 Treasurer MATTHEW SUSSER 10 RIVERVIEW DRIVE, DANBURY, CT 06810

Directors

Director DIANE COOPER 300E JOHN CARPENTER FREEWAY, IRVING, TX 75062

Director MATTHEW SUSSER 10 RIVERVIEW DRIVE, DANBURY, CT 06810

Signatures

Signature ANN JERGE

Title ASSISTANT SECRETARY